



Discrimination is against the law

Tillery Compassionate Care complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (consistent with the scope of sex discrimination described at [§ 92.101\(a\)\(2\)](#)). Tillery Compassionate Care does not exclude people or treat them differently because of race, color, religion, sex, sexual orientation, gender identity or expression, age, disability, marital status, citizenship, national origin or genetic information.

Tillery Compassionate Care provides reasonable modifications for individuals with disabilities, and appropriate auxiliary aids and services, including qualified interpreters for individuals with disabilities and information in alternate formats, such as braille or large print, free of charge and in a timely manner, when such modifications, aids, and services are necessary to ensure accessibility and an equal opportunity to participate to individuals with disabilities.

Tillery Compassionate Care provides language assistance services, including electronic and written translated documents and oral interpretation, free of charge and in a timely manner, when such services are a reasonable step to provide meaningful access to an individual with limited English proficiency.

If you need these services, please contact Tillery Compassionate Care at 704-983-4216.

If you believe that Tillery Compassionate Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with:

Section 1557 Coordinator
960 N 1st Street, Albemarle, NC 28001
704-983-4216
Fax: 704-983-6662
hhinson@tillerycompassionatecare.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Section 1557 Coordinator (Human Resource Generalist) is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights.

Electronically: ocrportal.hhs.gov/ocr/portal/lobby.jsf

By mail: U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

By phone: 1-800-868-1019 or 800-537-7697

Complaint forms are available at hhs.gov/ocr/complaints/index.html

<https://www.ecfr.gov/current/title-45/part-92>